

Head of IT Infrastructure

GENEVA

The Information Technology (IT) department is at the core of our Corporate Services Division and serves as a focal point to establish technology standards of relevance to the Bank, develop and maintain an information system and application environment that is directly relevant to the evolving business needs. While applying and supporting the use of computer technology internally and guarantee the consistency of the information infrastructure needed, the IT department is instrumental in defining and managing an information system that guarantees the availability, quality, integrity, and security of the data essential and strategic to the development of the Bank's activities.

To lead the implementation and operations of all technology infrastructures and be responsible for the planning and deployment of technology for various projects, we are seeking an experienced, Geneva-based Head of IT Infrastructure.

What you will do

- Manage the IT infrastructure and support for the Bank
- Manage related projects, budgets, reports, contracts and partners
- Manage defense in depth for information systems
- Ensure consistency needs between the business and IT means
- Manage the annual Business Continuity Management and audit requests
- Provide support to Banque Heritage users in all locations
- Manage and coach a small team of IT specialists
- Hands-on personality and oriented problem-solving to lead complex infrastructure implementation, system upgrades and operational troubleshooting

What we are looking for

- Diploma or bachelor's degree in Information Technology or Computer Science
- A minimum of 10 years of experience in an equivalent senior position ideally within the banking, financial or asset management firm industry
- Experience in a high-availability multi-site environment, including application hosting, voice and data networks, security, and information protection
- An excellent technical expertise in implementing and maintaining virtualization solutions (VMware), Disaster Recovery solutions/strategies, storage solutions (SAN/NAS), networking concept (WLAN/LAN) based on Brocade and Cisco, platforms (Microsoft Azure, MS Office 365)
- A sound knowledge of VoIP (Cisco, CUCM) and recording systems and security/monitoring solutions based on perimeter, networking, and endpoint
- Good understanding of data classification concepts and DLP tools
- The proven ability to deliver excellent IT support, helping customer, analyzing complex problems, and communicating with demanding stakeholders
- An excellent technical expertise linked to a clear and persuasive communication style
- Dedicated to service and quality with a team player approach
- Excellent command of English and French, German is an asset

How do we keep you smiling

- The responsibility of an instrumental role at the heart of the development of a human-scale bank with little hierarchy and recognized know-how and expertise
- An interesting role due to its challenges, complexity, and variety
- The support of a competent and motivated team
- A remuneration adapted to the experience, skills and seniority of the successful professional

About Banque Heritage

Banque Heritage is a Swiss private banking group that provides a wide range of financial services and tailored investment products. While global in scope and innovative in its solutions, the Bank holds true to its core values – family-orientated approach, independent perspective, intelligent financial management and dedication to our clients and commitment to our people. Founded in 1986, the Bank is headquartered in Geneva with an international presence.

We are looking for professionals with all types of skills, interests and experiences. We care about bringing together staff who are client-oriented, entrepreneurial minded, enthusiastic, collaborative and have the drive to make things happen for our clients and communities.

APPLY NOW

Please send your applications to hr@heritage.ch.
Only direct application will be considered.

We believe that in order to recruit the best professionals all applications must be reviewed equally. For this reason, all the elements you wish to share with us in your file are not discriminating (photo, age, gender, location, for example). We are committed to offering equal opportunities.

If your application is selected, we will reach out for an introductory call.
As part of the interview process, we always ensure complete insight and transparency, namely, you will have the chance to meet people who will be crucial to your future success in the role.

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